UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WISCONSIN

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9633 Bagly Drive, Apartment #2 Roscoe, IL 61073

Plaintiff,

Case No. 14-cv-53

vs.

CHARTER COMMUNICATIONS, INC.

Registered Agent: CSC Lawyers Incorporating Service Company 8040 Excelsior Drive, Suite 400 Madison, WI 53717

and

LIBERTY LIFE ASSURANCE COMPANY OF BOSTON

Registered Agent: CSC Lawyers Incorporating Service Company 8040 Excelsior Drive, Suite 400 Madison, WI 53717

Defendants.

COMPLAINT

The Plaintiff, Cameron Stewart by Hawks Quindel, S.C., for his complaint against the above-named Defendants, hereby states as follows:

PARTIES

1. Plaintiff at all times material to the events giving rise to this Complaint was an adult resident of the State of Wisconsin.

- 2. Defendant, Charter Communications, Inc., on information and belief, employed Plaintiff and self-insured a short term disability insurance plan for its employees.
- 3. Defendant, Liberty Life Assurance Company of Boston ("Insurance Company"), on information and belief, is a corporation organized under the laws of the state of New Hampshire, licensed to do business in Wisconsin.

JURISDICTION & VENUE

- 4. As described more fully below, this is an action by a participant in an employee welfare benefit plan governed by ERISA to recover benefits due under the terms of the Plan pursuant to ERISA § 502(a)(1)(B), or alternatively, § 502(a)(3).
- 5. Jurisdiction over this action is conferred upon this court because the claims herein arise under ERISA.
- 6. Venue is proper in the Western District of Wisconsin pursuant to ERISA § 502(e)(2) and 28 U.S.C. § 1391(b), because a substantial part of the events and omissions giving rise to these claims occurred in this district and, because, in substantial part, the breaches asserted herein took place in this district.
- 7. Plaintiff has exhausted his administrative remedies as a condition precedent to filing this action.

FACTS

8. During the course of Plaintiff's employment with Employer, Plaintiff became eligible for certain employee benefits, including the short-term disability insurance ("STDI") benefits provided by the Plan.

- 9. Plaintiff applied for STDI benefits as of May 30, 2013. Pursuant to the STDI Plan, Plaintiff's STDI benefits would be worth 60% of his Basic Weekly Earnings or \$327.84 per week for 24 weeks and 6 days.
 - 10. Defendants have denied Plaintiff's STDI benefits claim in its entirety.
- 11. Plaintiff timely appealed Defendants' denial of Plaintiff's benefits claim.
- 12. Plaintiff submitted complete medical documentation in support of his disability as part of the appeal.
 - 13. Plaintiff submitted all information requested by the Defendants.
- 14. Defendants failed to consider the issues raised in Plaintiff's administrative appeals.
- 15. Defendants ignored clear medical evidence of Plaintiff's medical conditions and disability.
- 16. Defendants did not afford Plaintiff a reasonable opportunity for a "full and fair review" of Plaintiff's claim.
- 17. Defendants failed to notify Plaintiff of the additional material necessary in order for Plaintiff to perfect his claim and an explanation of why that material was necessary.
- 18. Defendants failed to adequately explain why they rejected specific evidence in Plaintiff's file.
- 19. Defendants failed to engage in a meaningful dialogue with the Plaintiff.

- 20. Defendants failed to adequately explain their reasons for denying Plaintiff benefits.
 - 21. Defendants conducted a selective review of Plaintiff's medical records.
- 22. At all times material to this complaint, Plaintiff has remained disabled as defined by the Plan.
- 23. At all times material to this case, the Plan has remained in full force and effect.
- 24. Defendants' denial of STDI benefits caused Plaintiff to suffer the loss of benefits and to incur expenses.

FIRST CAUSE OF ACTION: DENIAL OF BENEFITS IN VIOLATION OF SECTION 502(a)(1)(B), or SECTION 503(a)(3), OF ERISA

- 25. The preceding paragraphs are reincorporated by reference as though set forth here in full.
- 26. Since May 30, 2013, Plaintiff has been disabled, as that term is defined by the Plan.
- 27. Pursuant to *Firestone Tire & Rubber Co. v. Bruch*, 489 U.S. 101, 115 (1989), the proper standard of review is *de novo* as the Plan has not granted the administrator discretionary authority to determine eligibility for benefits or to construe the Plan terms.
- 28. Defendants wrongfully denied STDI benefits due to Plaintiff as of May 30, 2013.

- 29. Alternatively, if the arbitrary and capricious standard of review applies, then Defendants arbitrarily and capriciously denied Plaintiff benefits
- 30. Defendants have interpreted and applied the terms and conditions of the Plan in a manner that is inconsistent with the plain language contained therein.
- 31. Upon information and belief, Defendants have inconsistently interpreted the terms and conditions of the Plan from one case to the next.
- 32. As both the payer of claims and the adjudicator of claim eligibility, Insurance Company has an inherent conflict of interest.
- 33. Defendants' denial of Plaintiff's STDI benefits was "downright unreasonable."
- 34. For these and other reasons, Defendants acted in violation of § 502(a)(1)(B) of ERISA, or alternatively, § 503(a)(3) when it wrongfully denied Plaintiff's claim for STDI benefits.

WHEREFORE the Plaintiff, Cameron Stewart, demands judgment from the Defendants for the following:

- A. Payment of all retroactive STDI benefits owed to Plaintiff under the terms and conditions of the Plan;
 - B. Prejudgment interest;
 - C. Reasonable attorney's fees and costs related to the action; and
 - D. Such other and further relief that the Court deems just and equitable.

Dated: January 29, 2014

HAWKS QUINDEL, S.C.

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